



## **CEU TERMS & CONDITIONS**

### **Registration, Payment, and Refund Information:**

- No refunds will be issued.
- Please allow 72 hours for CEU credits to be posted.
- It is the responsibility of the licensee to know what topics and/or hours they need for renewal.
- Taking an online class for anyone besides yourself is strictly prohibited.
- Attendees must be licensed with either the Department of Health or the Florida Board of Cosmetology. All CEU classes are for continuing education and do not lead to licensure.

### **FAQ:**

Q: How will I know what Electrolysis and Laser CEUs I need?

A: BHI does not know what credits you need. To find out what credits you need to take, please visit: <https://www.floridahealth.gov/licensing-and-regulation/electrolysis/continuing-education/index.html>

Q: Can I get a refund since I can no longer attend the class I registered for?

A: No refunds are given.

Q: When will you post my credits?

A: Please allow 72 hours or 3 business days for credits to be posted to CE Broker or DBPR.

Q: What do I need to do after completing CEU requirements?

A: You need to apply for the license renewal.

- For Electrolysis & Laser, please visit: <https://www.floridahealth.gov/licensing-and-regulation/electrolysis/renewal/index.html>
- For DBPR, please visit: <https://www.myfloridalicense.com/datamart/loginFLDBPR.do;jsessionid=hq15sXKsFXoZC2ZsK0EXQv5HSYPUGRDLPZLWPjd3.DBPR-WPAP041:VO-Server-Five>

Q: What happens if I take the wrong class?

A: You will need to find out what classes you need and then take those classes. Unfortunately, we will not be issuing refunds for classes that you did not need to take.

Q: When will you have an in-person class?

A: There will be no in-person classes held.

Q: Who else offers CEU classes?

A: We do not know who else offers CEU classes.

Q: What if I have questions about my license?

A: Please email the governing state departments.

- For Electrolysis & Laser, please email: [mqa.electrolysis@flhealth.gov](mailto:mqa.electrolysis@flhealth.gov)
- For DBPR, please email: [CallCenter@dbpr.state.fl.us](mailto:CallCenter@dbpr.state.fl.us)

### **Helpful Links for Electrolysis & Laser (Department of Health):**

- For tracking your continuing Electrolysis & laser education credits, please visit: [www.cebroker.com](http://www.cebroker.com)
- For the renewal process, please visit: <https://www.floridahealth.gov/licensing-and-regulation/electrolysis/renewal/process.html>
- For renewal requirements, please visit: <https://www.floridahealth.gov/licensing-and-regulation/electrolysis/renewal/requirements.html>
- Missed the deadline to renew? Please email: [mqa.electrolysis@flhealth.gov](mailto:mqa.electrolysis@flhealth.gov)

### **Helpful Links for Board of Cosmetology (DBPR):**

- For information on Continuing Education, please visit: <http://www.myfloridalicense.com/DBPR/cosmetology/#ce>
- For the renewal process, please visit: <http://www.myfloridalicense.com/DBPR/cosmetology/#renew>
- Missed the deadline to renew? Please visit: [https://www.myfloridalicense.com/CheckListDetail.asp?SID=&xactCode=1033&clientCode=0508&XACT\\_DEFN\\_ID=6577](https://www.myfloridalicense.com/CheckListDetail.asp?SID=&xactCode=1033&clientCode=0508&XACT_DEFN_ID=6577)
- General Questions? Please email: [CallCenter@dbpr.state.fl.us](mailto:CallCenter@dbpr.state.fl.us)